

Tweed City Book Week Competition Terms and Conditions 2025

1 Particulars

In these terms and conditions, these terms are defined to mean as follows:

1	Promoter (we, us, our)	Lendlease Property Management (Australia) Pty Limited Level 14, Tower Three, International Towers Sydney, Exchange Place, 300 Barangaroo Avenue, Barangaroo, NSW, Sydney 2000. Contact number 02 9236 6111.
2	Competition	Social media competition / promotion
3	Competition Period	Commences at 09:00 on 01/08/2025 and closes at 23:59 on 10/08/2025.
4	Prize	One children's book prize pack consisting of 17 story books valued at \$260AUD available to one prize winner. Is the prize being provided by a third party? No.
5	Participating Retailers	Not applicable.
6	Competition Website	https://www.tweedcity.com.au
7	Draw Details (if required)	At Tweed City Centre Management Office at 09:00 on 11/08/2025. Entries will be judged by a judging committee. This is a game of skill and chance plays no part in determining the winner. Each entry will be individually judged based on artistic merit.
8	Entry Requirements	To enter, the Participant must: 1. Follow Tweed City on Instagram or like us on Facebook 2. Like and Comment on the competition post during the Competition Period and answer the Competition question: tell us your favourite childhood story book? For the Participant to be eligible to compete in the Competition, the Participant must enter the Competition: a. within the Competition Period; and b. in the strict manner and method specified in the entry mechanic for the Competition.

9	Notification Time	Within 7 days following the date specified in the Draw Details.
10	Redraw Date (if required)	12/09/2025
11	Claim Method	Attending the Customer Service Desk at Tweed City by close of business on 11 September 2025.
12	Alternative Prize Claim Deadline	12/10/2025
13	Privacy Policy	Our Privacy Policy at https://lendlease.com/au/privacy .
14	Result Publication Information	The results will be published at https://www.tweedcity.com.au and Tweed City's social media pages.
15	Third Party	Not applicable.
16	Unclaimed Prize Deadline	11/09/2025
17	Receipt Requirements	Not applicable.

2 Terms and Conditions

- 1 The **Promoter** is running the **Competition**.
- 2 Only residents of Australia (**Participants**) are eligible to enter the **Competition**.
- 3 Not used.
- 4 The following person(s) are ineligible to be **Participants**, or to enter the **Competition**:
 - a. employees of:
 - i. the **Promoter**;
 - ii. Not used;
 - iii. the **Promoter's** related bodies corporate (as that expression is defined in the *Corporations Act 2001* (Cth)) and associated agencies, companies and contractors.
 1. Not used
 2. Not used
- 5 The **Competition** runs for the **Competition Period**. The **Promoter** may extend the **Competition Period** at its sole discretion and in such case by the time determined by the **Promoter** (**Extended Competition Period**). Details of any **Extended Competition Period** will be posted on the **Competition Website**. References in these terms and conditions to the **Competition Period** include any **Extended Competition Period**, where applicable.
- 6 As part of the **Competition**, **Prizes** are available during the **Competition Period** and any **Extended Competition Period** (if applicable), unless and until the **Maximum Number** of **Prizes** have been claimed prior to such periods expiring, in which case such **Prizes** are available until such earlier date. There will be a registry of all **Prizes** claimed at the **Promoter's** office.
- 7 To enter you must follow the **Entry Requirements**.
- 8 Not used.
- 9 For the **Participant** to be eligible to compete in the **Competition**, the **Participant** must enter the **Competition**:
 - a. within the **Competition Period**;
 - b. in the strict manner and method specified on the entry form for the **Competition**; and
- 10 The best entry(ies) will win a Prize.
- 11 The winner(s) will be determined according to the **Draw Details**. The winner(s) will be notified via the relevant social media platform at the **Notification Time**.
- 12 The results will be published in accordance with the **Result Publication Information**. We will never send you an email or SMS asking for banking information or credit card details or include a link to collect the **Prize**, directly from an email or SMS. If you do receive any suspicious communications purporting to be from us, please report these suspicious communications to us and delete them immediately. Do not reply to or engage with any such communications.
- 13 Winner(s) must claim their **Prizes** by following the **Claim Method**.
- 14 This is a game of skill, and chance plays no part in determining the winner. Each entry will be individually judged based on creative merit. The judges' decision is final and no correspondence will be entered into.
- 15 The **Promoter** will conduct such further draws at the same place as the original draw as is necessary on the **Redraw Date** in order to distribute any unclaimed **Prize** by the **Unclaimed Prize Deadline**. From the day of notification, the alternative winner has to claim their **Prize** by the **Alternative Prize Claim Deadline** or another alternative winner will be selected.
- 16 The **Promoter** assumes no responsibility for lost, misplaced, destroyed or stolen **Prize(s)** once they are claimed.
- 17 The **Promoter's** decision is final and no correspondence will be entered into.
- 18 The **Promoter** reserves the right to disqualify any entry that:
 - a. engages in any activity that is fraudulent or illegal under local, regional or international law;

- b. contains material considered by the **Promoter** to be inappropriate or offensive including any potentially false or misleading comments, potentially defamatory materials, or claims made on social media;
 - c. uses trade marks, brands or copyrighted materials without permission of the owner or licensor of such material; or
 - d. was submitted in a manner considered by the **Promoter** to be inappropriate, which may include, but is not limited to, actions relating to computer hacking, cyber risk, spam risk, breach of copyright or other intellectual property rights or actions that breach any relevant laws.
- 19 At the time of collecting the **Prize** the winner will be required to confirm their identity by producing such photo identification as may be directed by the **Promoter**. In the event that a winner cannot provide suitable proof, the winner will forfeit the **Prize** in whole and no substitute will be offered.
- 20 The **Prize(s)** are not redeemable for cash from the **Promoter**, are personal to the winner and cannot be transferred back to or exchanged with the **Promoter**.
- 21 By entering into the **Competition** the **Participant** is deemed to have accepted these Terms and Conditions.
- 22 Nothing in these Terms and Conditions operates to, or is intended to, exclude, restrict or modify rights which the **Participant** may have under any law (including the Australian Consumer Law) which may not be excluded, restricted or modified by agreement (**Your Consumer Rights**). Subject to **Your Consumer Rights**, the **Promoter** is not liable for any loss or damage however caused (including by negligence), suffered or incurred in connection with the **Competition** or any **Prize**. Subject to **Your Consumer Rights**, any condition or warranty which would be implied by law into these terms and conditions is excluded.
- 23 Not used.
- 24 As a condition of accepting the **Prize**, the winner, and any other person(s) sharing the **Prize** with the winner, may be required to sign legal documentation as, and in the form required by, the **Promoter**, including but not limited to a further agreement to exclude liability of the **Promoter** for certain loss, damage or injury arising from the use or participation in a **Prize** to the extent the **Prize** is or includes a recreational service or activity.
- 25 The **Promoter** may conduct such further draws if, despite using all reasonable efforts, the original winners cannot be contacted, at the same place as the original draws as is necessary, 1 month after the relevant draw date in order to distribute any unclaimed **Prize**.
- 26 The **Competition** is in no way sponsored, endorsed, administered or associated with the **Social Media Platform**. Each participant fully releases the **Social Media Platform** from any claim or liability stemming from or related to the **Competition**.
- 27 All entries become the property of the **Promoter**. All entries will be entered into a database and the **Participants'** names and addresses may be used as detailed in the privacy collection statement which accompanies these Terms and Conditions.
- 28 Unless you opt out on the entry form or by contacting us, the **Promoter** and other group entities of the **Promoter** may communicate with you on an ongoing basis for market research or about any products or services we think you may be interested in. This may be by any means of communication, including telephone and electronic messages (e.g. email).
- 29 The **Promoter** may cancel the **Competition** and not award a **Prize** where circumstances beyond the **Promoter's** reasonable control prevent the **Promoter** from providing the **Prize(s)**. Should the **Promoter** cancel the **Competition** the **Promoter** will:
- a. advertise that the **Competition** has been cancelled by placing a notice on the **Competition Website**;
 - b. promptly destroy all entries received; and
 - c. not use the personal information that any **Participant** has provided in connection with the **Competition**.
- 30 Each **Prize** is accepted entirely at the risk of the winner, and the **Promoter** excludes all warranties in connection with any **Prize** to the extent permitted by law. Subject to **Your Consumer Rights**, the **Promoter** reserves the right to substitute any **Prize** with a prize of equal or greater value (including where the **Prize** is unavailable) for whatever reason, subject to approval of the gaming authorities in each State and Territory where such approval is required, or otherwise in the **Promoter's** discretion.

The **Prize** and any element of the **Prize** must be taken as stated and cannot be varied by the winner. No compensation will be payable if the winner is unable to use their **Prize** or any element of the **Prize** as stated.

- 31 Except for liability that cannot be excluded by law and subject to **Your Consumer Rights**, the **Promoter's** liability arising from or in connection with any loss or damage whatsoever that is suffered (including but not limited to indirect or consequential loss), is excluded in connection with accepting or using a **Prize** or participating in this **Competition**. The **Promoter** is not responsible for a defective, lost or stolen **Prize** or misuse of any **Prize**. All entrants release from, and indemnify the **Promoter** against, all liability, cost, loss or expense arising out of acceptance of any **Prize(s)** or participation in this **Competition** including (but not limited to) personal injury and damage to property and whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.

Privacy Collection Statements

By completing this entry form (or otherwise providing your details), you acknowledge and agree that your personal information provided to the **Promoter** may be used by us for purposes related to the operation of our business, including administering the relevant Competition, advising you and the public if you are the winner, providing and improving our products and services and as set out in the **Competition** Terms and Conditions. If the information requested is not provided, you will not be able to enter the **Competition** or have a chance to win a **Prize**. We take steps to ensure that we only collect personal information which is relevant to our dealings with you and which is reasonably necessary for the **Competition** or our other business activities. If the information requested is not provided, you may not receive the **Prize** should your entry be successful.

We generally collect personal information directly from individuals through our marketing, sales, business development, operations, human resources, research or other activities. However, in some cases, personal information may be collected from third parties such as real estate agents, government bodies and other group entities of the **Promoter**.

We may disclose your personal information to other group entities of the **Promoter**, third party service providers, or other entities that assist us in running our business (e.g. such as IT service providers). We may disclose your personal information to entities located overseas. Further information on how we may disclose your personal information, including who we usually disclose it to and the countries to which it is likely to be disclosed, can be found in our **Privacy Policy**.

Our **Privacy Policy** contains information about how you may obtain access to and seek correction of personal information that we hold about you, how to make a complaint about an alleged breach of the Australian Privacy Principles, and how your complaint will be dealt with. Alternatively, for further information please contact our Privacy Officer, contact details can be found here <https://www.lendlease.com/au/privacy/>.

By entering into the competition /promotion, you agree to the terms and conditions including the privacy statement and the Privacy Policy